

# Actions of Excellence



## Our Commitment to Excellence...

### ACTIONS OF EXCELLENCE

1. ETHICAL
2. RESPECTFUL
3. PROFESSIONAL
4. WELCOMING
5. NURTURING
6. DEDICATED
7. UNITED

*We recognize that continuous improvement through a “growth” mindset is fundamental to our future success as an organization. In an effort to demonstrate our commitment toward educational excellence, WCPS staff collaborated to identify seven “Actions of Excellence” that truly reflect our core values. Demonstrating ethical, respectful, professional, welcoming, nurturing, dedicated, and united behavior in all of our interactions is the cornerstone of our daily work. It is our belief that these “Actions of Excellence” will enable us to reach our goal of ensuring the safety, achievement, and opportunities for all of our students. I trust that, in time, our entire community will recognize and appreciate our commitment to excellence in all that we do. After all, it’s our kids, our community, our success. Thank you for representing the very best of WCPS!*

**- Rob Clayton, Superintendent**

**Safety**



**Achievement**



**Opportunity**

## ETHICAL

- Do what's right rather than what's easy even when no one is watching
- Communicate openly, honestly and in a calm manner

**Commitment: Through thoughtful action, follow accepted expectations of behavior and be morally right and good.**

- Appreciate, care, and respect the rights of all
- Strive to understand the perspective of others

## RESPECTFUL

- Maintain confidentiality with regard to information and respect individual privacy
- Be an active listener
- Be open to new ideas to ensure best solutions

**Commitment: Act in a way that shows care for all people.**

- Appreciate diversity & thoughts of all people
- Demonstrate self-control by using kind tone, language & expression
- Be considerate of time of individuals
- Follow up to ensure needs are met

## PROFESSIONAL

- Operate with dignity, honor, and integrity
- Be kind, polite, and use good manners at all times
- Show respect for diverse thought and all individuals

**Commitment: Demonstrate good judgment & polite behavior. Be competent in your role and willing to meet all the expectations.**

- Act in a manner that demonstrates knowledge and capability for finding solutions
- Dress for success. Follow your workplace professional dress code

## WELCOMING

- Make eye contact & acknowledge people's presence immediately
- Greet people with a smile & identify yourself
- Use a cheerful tone of voice
- Ask how you can help

**Commitment: Acknowledge everyone in a positive manner and be eager to help.**

- Assure that you will help until there is a resolution
- End with a positive statement
  - It was nice to meet you
  - Please let me know if you need further assistance

## NURTURING

- Ensure safe environments at all campuses
- Show love, care & empathy for all with whom you interact

**Commitment: Empower, promote, foster & develop behaviors needed for the physical, intellectual, emotional & social growth & development of all of us.**

- Ensure supportive environment that promotes individual development for success
- Provide encouragement & assistance to peers, students, parents & members of the community

## DEDICATED

- Stay on task until the work is done
- Go above & beyond to ensure student success

**Commitment: Pledge to parents, staff & community members to serve our mission & purpose.**

- Possess & demonstrate a strong work ethic
- Do what you say you'll do - always follow through

## UNITED

- Work together to accomplish our mission to be a place, "Where Children Prepare for Success"
- Listen & consider other people's opinions

**Commitment: Come together for one goal to create a vibrant, inclusive & engaging learning community while considering diverse cultures, backgrounds, orientations & ideas to prepare our children for success.**

- Support each other as partners to be successful by valuing all thoughts & ideas
- Support diverse cultures of others for success